



उत्तर प्रदेश सरकार

उत्तर प्रदेश पुलिस भर्ती एवं प्रोन्नति बोर्ड

तुलसी गंगा कॉम्प्लेक्स, -19 सी, विधानसभा मार्ग,

लखनऊ, उत्तर प्रदेश 226001-

दूरभाष 223-0522 : फैक्स/5752 फैक्स 2235806-0522 -

Web-www.upbpb.gov.in

संख्या:पीआरपीबी-एक-1(150)/2021

दिनांक: फरवरी // , 2022

विज्ञापित

आरक्षी नागरिक पुलिस के 26210 एवं फायरमैन के 172 पदों को सीधी भर्ती से भरे जाने हेतु ओपन टेण्डर के माध्यम से आमंत्रित निविदा के सम्बन्ध में।

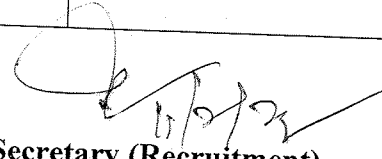
- 1- आरक्षी नागरिक पुलिस के 26210 एवं फायरमैन के 172 पदों को सीधी भर्ती-2021 द्वारा भरे जाने के लिए परीक्षा आयोजित करने हेतु ओपन टेण्डर के माध्यम से कार्यदायी संस्थाओं को दिनांक 18.02.2022 को समय प्रातः 10:00 बजे से अपरान्ह 14:00 बजे के मध्य तक भर्ती बोर्ड में निविदायें प्रस्तुत करने हेतु आमंत्रित किया गया है।
- 2- आरक्षी नागरिक पुलिस के 26210 एवं फायरमैन के 172 पदों को सीधी भर्ती-2021 द्वारा भरे जाने के लिए कार्यदायी संस्था के चयन हेतु सक्षम कार्यदायी संस्थाओं से दिनांक 18.02.2022 को समय प्रातः 10:00 बजे से अपरान्ह 14:00 बजे के मध्य निविदायें आमंत्रित किये जाने के सम्बन्ध में बोर्ड की वेबसाइट पर प्रदर्शित किये गये आर0एफ0क्यू0 में निहित शर्तों/प्रावधानों के सम्बन्ध में कतिपय कार्यदायी संस्थाओं द्वारा प्रेषित पृच्छाओं (Queries) एवं अनुरोध का बोर्ड स्तर पर परीक्षण/निस्तारण कर इसे बोर्ड की वेबसाइट पर प्रदर्शित किया जा रहा है।
- 3- अतः आरक्षी नागरिक पुलिस के 26210 एवं फायरमैन के 172 पदों को सीधी भर्ती-2021 द्वारा भरे जाने के लिए कार्यदायी संस्थाओं द्वारा प्रस्तुत की गयीं पृच्छायें (Queries) एवं अनुरोध के सम्बन्ध में लिये गये निर्णय एवं बोर्ड की वेबसाइट <http://upbpb.gov.in> पर प्रकाशित किये गये आर0एफ0क्यू0 संख्या-पीआरपीबी-एक-1(150)2021, दिनांक 07.01.2022 में निहित शर्तों के अनुसार सक्षम कार्यदायी संस्थायें अपनी-अपनी निविदायें दिनांक 18.02.2022 को समय प्रातः 10:00 बजे से अपरान्ह 14:00 बजे के मध्य बोर्ड में उपस्थित होकर प्रस्तुत करना सुनिश्चित करें।

अपर सचिव (भर्ती),

उ0प्र0 पुलिस भर्ती एवं प्रोन्नति बोर्ड,
लखनऊ।

RFQ NO.- PRPB- One- 1(150)/2021
Decision of the Board regarding prebid queries request raised by agencies.

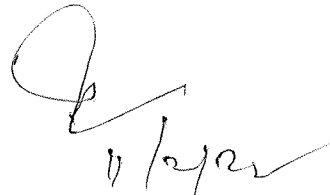
Page No.	Tender Clause	Suggested Change	Decision of the Board
16	<p>2.8 Confidentiality of the process shall be paramount and any lapse shall invite huge penalties and legal actions. The selected agency shall not disclose the fact that it is working for the Board to third parties.</p> <p>2.9 Penalties shall be imposed in case of failure by the agency to deliver the services according to the agreed terms and conditions and time lines.</p>	As per standard industry practice, TCS requests to the cap the penalty to 5% of the contract value.	<p>Confidentiality of the process shall be paramount and lapse shall invite penalty subject to maximum of contract value addition to the legal action as per applicable law.</p> <p>Detailed description regarding penalty is enclosed as Annexure.</p>
17	<p>2.17 Limitation of Liability towards the firm shall not exceed the contract value.</p>	<p>Request to modify the clause to</p> <p>2.17 Limitation of Liability</p> <p>i. Notwithstanding anything contrary contained in the Agreement or any other document, neither Party shall be liable to the other Party (nor to any person claiming rights derived from the other Party's rights) for any indirect and incidental, consequential, special, punitive or exemplary damages of any kind - including lost revenues or profits or loss of business arising out of performance of this RFP scope of work (including without limitation as a result of any breach of any warranty, or any other term of this RFP), regardless of whether the Party liable or allegedly liable was advised, had other reason to know, or in fact knew of the possibility thereof.</p> <p>ii. Moreover, Bidder's maximum liability arising out of or relating to the transaction, which is the subject matter of this RFP scope of work, regardless of the cause of action (whether in contract, tort, breach of warranty or otherwise), will not exceed the value of the contract.</p>	Accepted


Additional Secretary (Recruitment)
UP Police Recruitment & Promotion Board,
Tulsi Ganga Complex, 19-C Vidhan Sabha Marg,
Lucknow (UP)-226001

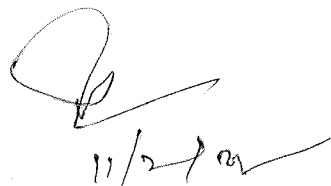
Annexure

PENALTY

1. In case of operational error identified at Agency, during Online receiving of application form, penalty of Rs. 1,00,000 /- (Rs. One lac) only will be imposed on the Agency.
2. In case of operational error identified at Agency, during uploading of admit card, penalty of Rs. 1000/- (Rs. one thousand) only may be charged per admit card, which shall be limited to 25% of the total order value .
3. In case of erroneous Questions/Wrong Answers/ Wrong Options, No correct option, Penalty of Rs. 25000/- (Rs. Twenty five thousand) only per question will be imposed, which shall be limited to 25% of the total order value for preparing appropriate number of questions.
4. In case of non detection of duplicates, wrong rejection of candidates or acceptance of ineligible candidates, non reporting of missing data fields, printing of erroneous report penalty of Rs. 25,000/ (Rs Twenty five thousand) per record will be charged.
5. Errors in conducting Offline examination (OMR Based) shall be imposed on the Agency in following cases. Rs. 10000/- (Rs. Ten Thousand) only per error per Examination Venue subject to maximum of 1% of the total order value for conducting Offline examination (OMR Based) shall be imposed on Agency in following cases:-
 - I. Any failure to provide well equipped examination centres,
 - II. Error in the supply of examination centre management kit,
 - III. Supply of defective OMR Sheets.
 - IV. Co-ordination and conduct of offline examination of,
 - V. Delivery of wrong question paper packets or shortage of question papers as compare to candidates allotted.
 - VI. Wrong scanning or wrong data entry of candidates, scanned image not being clear.
 - VII. Error in Biometric capture of candidates
 - VIII. Error in resolution of objections by the agency.
6. In case of any collusion/connivance of the Agency staff (Regular or Contractual) penalty of Rs. 100000/- (Rs One Lac) only per such incident will be imposed in addition to the legal action as per applicable law, Provided that penalty shall be imposed after providing an opportunity of hearing to the Agency.
7. In case of any error in the preparation of merit list on the basis of written examination for DV and PST will entail a penalty of Rs.50000/- (Rs. Fifty Thousand) to the Agency.



8. A penalty of Rs. 50,000 (Rs, Fifty thousand) per candidate will be imposed relating to a matter where any candidate has been allowed for PET without passing through the process of DV/PST.
9. A penalty of Rs. 25000/- (Rs. Twenty five Thousand) only per candidate error will be imposed in feeding data of document verification and physical standard test, if it leads to an error in the result generation.
10. A penalty of Rs.10000/- (Rs. Ten Thousand) will be imposed relating to non-functionality in the help line/E-mail delivery system supported by logs and also in case of any flaw in the Web servers setup by the Agency.
11. In case of the Agency not providing MIS reports as specified in the relevant Appendix or as otherwise specified by the UPPRPB or there being undue delay in such reporting, the UPPRPB may impose a penalty of Rs. 1000/- (Rs. one thousand) only per day of delay. Similarly, in case of the Agency not maintaining an audit trail of activities as specified, the UPPRPB may impose a penalty of Rs. 1000/- (Rs One Thousand) only for each such lapse. Helpdesk will work on mutually agreed SLA for any query Turn Around Time (TAT), in case it is violated by the Agency, then penalty of Rs. 1000/- (Rs One Thousand) only will be applicable.
12. In case of only administrative queries, the queries will be responded within 24 hours. In case of data related queries, the queries will be communicated in 3 working days (subject to further mutual agreement on timelines at the time of request submission for data) (excludes Saturday, Sunday & Bank Holidays). Any delay shall attract a penalty of Rs.1000/- (Rs One thousand) only per query on the Agency.
13. The penalties other than enumerated at sl. no. 14 and 15, the total penalty shall be subject to the maximum of 15% of the contract value.
14. However, notwithstanding anything laid down, if the GoUP suffers any financial loss due to delay in processing or declaration of result or occurrence of error due to not fulfilling the terms and conditions of RFQ by the Agency, the loss shall be fully recovered from the Agency, subject to maximum of contract value.
15. Confidentiality of the process shall be paramount and any lapse shall invite penalty subject to maximum of contract value in addition criminal proceedings shall be drawn as per existing legal provisions. Agency shall not disclose the fact that it is working for UPPRPB to Third Parties.
16. In case of any dispute or deficiency not covered under the aforesaid clauses, the decision of the chairman of the UPPRPB shall be final and binding on the Agency.

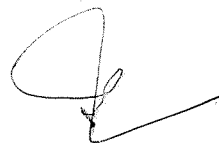


11/2/20

RFQ NO.-PRPB-One-1(150)/2021

Decision regarding prebid queries/requests raised by agencies.

S. N	Page	Point No	Clause	Queries/Relaxation Required	Decision
1	4	Eligibility criteria for Participation, Point-2	Average turnover of the agency for the financial years (2018-2019, 2019-2020, 2020-2021) must be at least Rs 200 Crore	<p><u>Request for Relaxation</u> This will give undue advantage to large IT companies who have started the business of conducting exams. A fair opportunity must also be given to assessment companies who leverage technology to conduct exams.</p> <p>We request you to modify this clause as under</p> <p>Average Turnover of the agency from recruitment/examination business in India for the financial years (2018-2019, 2019-2020, 2020-2021) must be at least Rs 50 Crore.</p>	The expected volume of examination is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted.
2	4	Eligibility criteria for Participation, Point-3	Average turnover generated from services related to offline (OMR based) recruitment examination in the financial years 2019, 2019-2020, 2020-2021) must be at least Rs 50Crore.	<p><u>Request for Relaxation</u> We request you to modify this clause as under</p> <p>Average Turnover generated from services related to offline (OMR based) examination in the financial years (2018-2019, 2019- 2020, 2020-2021) must be at least Rs 20 Crore.</p>	The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted.



3	5	Eligibility criteria for Participation, Point-4	<p>The company must have successfully completed at least 3 projects of offline (OMR based) examination including receiving of online applications, uploading online admit cards, confidential item creation, conduct of Offline (OMR based) Examination and result of Offline (OMR based) Examination having candidature of minimum 15 lac candidates each during the financial years (2018-2019, 2019-2020, 2020-2021).</p>	<p><u>Request for Relaxation</u> The company must have successfully completed at least 2 projects of offline (OMR based) examination including receiving of online applications, uploading online admit cards, confidential item creation, conduct of Offline (OMR based) Examination and result of Offline (OMR based) Examination having candidature of minimum 4 lac candidates during the financial years (2018-2019, 2019-2020, 2020-2021).</p>	<p>The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted.</p>
---	---	---	--	---	---




4	5	Eligibility criteria for Participation, Point-6	<p>The biometric of candidates have to be captured at the time of examination (OMR based) and subsequently data has to be matched at the time of DV /PST and PET. Company must have capability of biometric capturing of five lakhs candidates in a single shift.</p>	<p><u>Request for Relaxation</u></p> <p>The biometric of candidates have to be captured at the time of examination (OMR based) and subsequently data has to be matched at the time of DV /PST and PET. Company must have capability of biometric capturing of 1.5 lakhs candidates in a single shift. Request you to allow bidders to submit Self-declaration in this regard.</p>	<p>The expected volume of candidates is about 05 lacs per shift. It needs expertise, capability and experience in capturing biometric data of this volume. so the request could not be accepted.</p>
5	5	Eligibility criteria for Participation, Point-7	<p>Company must have capability of DV/PST related data collection and matching of at least 20,000 candidates per day.</p>	<p><u>Request for Relaxation</u></p> <p>Company must have capability of DV/PST related data collection and matching of at least 3,000 candidates per day. Request you to allow bidders to submit Self-declaration in this regard.</p>	<p>The expected volume of DV/PST process is about 80,000 so it needs expertise, capability and experience in handling of data collection and matching. so the request could not be accepted.</p>



6	5	Eligibility criteria for Participation, Point-13	The agency must have at least 250 technically qualified/trained and experienced manpower on their roll offline (OMR Based) recruitment examination. At least one technical employee has to be deployed at every test centre. The agency must have capability to deploy more skilled manpower if required. Agency must submit HR Head declaration on manpower and Team details along with EPF Certificate.	<u>Request for Relaxation</u> The agency must have at least 150 technically qualified /trained and experienced manpower on their roll for conducting offline (OMR Based) recruitment examination.	The expected volume of project is about 20 lac. It needs professionally competent, reliable, and responsible man power to ensure fair process. so the request could not be accepted.
---	---	--	---	--	--

Scoring Matrix for Technical Bids

S.No.	Head	Details	Marks allotted	MeritTrac Relaxation Clause	Decision
1	Turnover	Average turnover per year in the Financial years (2018- 2019, 2019-2020, 2020-2021) from recruitment/examination business in India.		<u>Request for Relaxation</u> Average annual turnover in the Financial years (2018- 2019, 2019-2020, 2020-2021) from recruitment/examination	Not Accepted.



		50 to 75 Crore	3	Up to 50 Crore – 3 Marks	
		Above 75 Crore to 100 Crore	5	Above 50 Crore to 70 Crore – 5 Marks	
		above 100 Crore	8	Above 70 Crore – 8 Marks	
3	Experience in Conducting Large Exams	Experience in successfully executing high volume examinations in last 03 years (2018-2019 ,2019-2020 ,2020- 2021) in any one project work for clients as enumerated at State Police/CPO		<u>Request for Relaxation</u> Experience in successfully executing high volume examinations in last 03 years (2018-2019 ,2019-2020 ,2020- 2021) in any one project work for clients as enumerated at State Police/CPO	Not Accepted.
		10 to 15 Lac candidates	3	Up to 3 Lac candidates – 3 Marks	
		Above 15 Lac to 20 Lac candidates	5	Above 3 Lac to 6 Lac candidates – 5 Marks	
		Above 20 Lac candidates	7	Above 6 Lac candidates – 7 Marks	
5	Experience in biometric capturing	Number of biometric capturing during written examination per shift.		<u>Request for Relaxation</u> Number of biometric capturing during written examination per shift.	Not Accepted.
		5 lac to 6 lac	3	1.5 Lac to 1.6 Lac - 3 Marks	
		Above 6 lac to 7 lac	4	1.6 Lac to 1.7 Lac – 4 Marks	
		Above 7 lac	5	Above 1.7 Lac – 5 Marks	

8	Document Verification Experience	Experience of having executed document Verification process per day for clients as enumerated at SI no. - 2.		<u>Request for Relaxation</u> Experience of having executed document Verification process per day for clients as enumerated at SI no. -2.	Not Accepted.
		20,000 to 30,000 per	2	3,000 to 5,000 per day – 2 Marks	
		Above 30,000 to 40,000 per day	3	5,000 to 8,000 per day – 2 Marks	
		Above 40,000 per day	4	Above 8,000 per day – 2 Marks	



9	Data Centre	Availability of secured data centre in India with DR (Data Recovery) support in different cesmic zone.	<p>Owning or hired data centre requirement doesn't have any impact on the process for management of exam activities. MeritTrac has successfully delivered large volumes and sensitive government recruitment exams in CBT/OMR mode, irrespective of the fact that the data centre had been taken on hired model. This gives an undue advantage to organizations who are also into the business of exam conduct although they do not have domain expertise on assessments. The ownership of Data Centres is viable mainly for technology companies; who although may be offering examination conduct services but are not expert in this field.</p> <p>We would also like to bring to your notice that there have been instances in the country where integrity of a very sensitive & important national exam was compromised. This exam was delivered by an institution & examination service provider that had their own data centre. Besides this incident, there have been numerous other exams where exam service providers with their own data centre have not delivered exams commensurate with their certification. Hence attaching more importance to ownership of Data Centre does not add any value.</p> <p>You are requested to remove this point completely.</p>	Keeping in view the confidentiality and sensitivity of examination availability of secured data centre and data recovery centre is must. so request not accepted.
---	-------------	--	--	---



11	CMMi Certification	CMMi certifications for offline recruitment/ examination division of the agency		<u>Request for Relaxation</u> In India, many organizations are certified for either CMMI 5 in Development or in Service. It is the standard practice to give equal marks to both certifications. Please take note, CMMI certificate is highly essential for only those organization on having Business Unit or servicing client overseas as a software development company. Please give equal marks either for CMMI 5 in Development or CMMI 5 in Service. Otherwise it will favor only one organization We request you to modify this clause as under CMMI level Development or Services	Not Accepted.
		CMMi Level-5 Service	3	CMMi Level 3 (Service/Development) – 3 Marks	
		CMMi Level-5 Development+ CMMi Level-5	5	CMMi level 5 (Service/Development) – 5 Marks	
12	Manpower	Dedicated manpower on rolls deployed in recruitment/ examination process		<u>Request for Relaxation</u> We request you to revise dedicated manpower on rolls deployed in recruitment/ examination process as under	Not Accepted.
		250 to 350	2	150 to 170 – 2 Marks	
		301 to 350	3	170 to 190 – 3 Marks	
		Above 350	5	Above 190 – 5 Marks	

13	Experience for conducting Police Recruitment Examination	Experience in conducting recruitment for State Police/CPO, having candidates 15 lac or above		<u>Request for Relaxation</u> Experience in conducting recruitment for State Police/CPO, having candidates 4 lac or above	The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted.
		1 Process	2		
		2 Process	4		
		More than 2 Process	5		
		General	EMD	We are registered as a MSME. Request you to exempt the EMD amount for MSME service providers as well. As per the GFR 2017 rules (General Finance Rules,2017 issued by Ministry of Finance - Rule 170 - Bid Security).	Not Accepted.

S.No	Proforma	Clause	Relaxation	Decision
1	Proforma - 2	No. of Process/ Project carried out for UPSC, PSCs, Government Department, CPO's/State Police/PSUs in which total candidates were more than 15 Lac and minimum 5,00,000 candidates were assessed in one shift	No. of Process/ Project carried out for UPSC, PSCs, Government Department, CPO's/State Police/PSUs in which total candidates were more than 5 Lac and minimum 1,50,000 candidates were assessed in one shift	The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted
2	Proforma -3	No. of Recruitment/ examination projects successfully completed for UPSC, PSCs, Government Department, CPO's /State Police/ PSUs in last three years, in which no. of candidates were 15 Lac or more (mention the number of candidates)	No. of Recruitment/ examination projects successfully completed for UPSC, PSCs, Government Department, CPO's /State Police/ PSUs in last three years, in which no. of candidates were 5 Lac or more (mention the number of candidates)	The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted
3	Proforma - 5, point# 2	Name of work/ Project Completed having total candidates 5,00,000 in one shift.	Name of work/ Project Completed having total candidates 1,70,000 in one shift.	The expected volume of candidates is about 05 lacs per shift. It needs expertise, capability and experience in capturing biometric data of this volume. so the request could not be accepted.
4	Proforma -11	1. CM Mi Level-5 service certificate available or not? 2. CMMi Level-5 Development + CMMi Level-5 Services certificate available or not?	1. CMMi Level-3 service/development certificate available or not? 2. CMMi Level-5 Development/Services certificate available or not?	Not Accepted.

5	Proforma -13	No. of Projects in Conducting recruitment/ examination of more than 15 Lac candidates in State Police/CPO.	No. of Projects in Conducting recruitment/ examination of more than 5 Lac candidates in State Police/CPO.	The expected volume of project is about 20 lac. so it needs expertise, capability and experience in handling high volume projects. so the request could not be accepted.
---	--------------	--	---	--

Clarification-

1. In reference to RFQ NO.-PRPB-One-1(150)/2021 Dt.-07.01.2022 under heading bill of quantity (BOQ) at page number-13, SR no.-05 number of candidates has been printed as 85,000 due to typo error. It should be read against SR no.-6 at the same page.
2. In reference to RFQ NO.-PRPB-One-1(150)/2021 Dt.-07.01.2022 at top of page number-14 should be read as follows-
Number of candidates in column No.-3 are given only for the purpose of calculating financial quote. Payment for activities 1, 2, 3 and 6 will be done on the basis of actual number of admit cards issued in each stage at the rate given in column-4 of BOQ. Payment of activities 4, 5, 7 and 8 will be done as per quoted amount for that activity.



Addl. Secretary Recruitment
UP Police Recruitment and Promotion Board
Lucknow